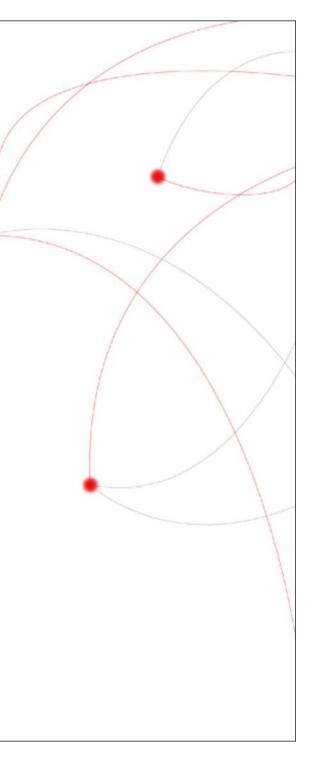
1H 2010 Results

# Telecom Italia 1H 2010 Results

**Deutsche Bank - European TMT Conference** 

**MARCO PATUANO** 





### TELECOM ITALIA GROUP 1H 2010 Results Safe Harbour

These presentations contain statements that constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements appear in a number of places in this presentation and include statements regarding the intent, belief or current expectations of the customer base, estimates regarding future growth in the different business lines and the global business, market share, financial results and other aspects of the activities and situation relating to the Company and the Group.

Such forward looking statements are not guarantees of future performance and involve risks and uncertainties, and actual results may differ materially from those projected or implied in the forward looking statements as a result of various factors.

Forward-looking information is based on certain key assumptions which we believe to be reasonable as of the date hereof, but forward looking information by its nature involves risks and uncertainties, which are outside our control, and could significantly affect expected results.

Analysts are cautioned not to place undue reliance on those forward looking statements, which speak only as of the date of this presentation. Telecom Italia S.p.A. undertakes no obligation to release publicly the results of any revisions to these forward looking statements which may be made to reflect events and circumstances after the date of this presentation, including, without limitation, changes in Telecom Italia S.p.A. business or acquisition strategy or planned capital expenditures or to reflect the occurrence of unanticipated events. Analysts and investors are encouraged to consult the Company's Annual Report on Form 20-F as well as periodic filings made on Form 6-K, which are on file with the United States Securities and Exchange Commission.

In addition, it should be noted that starting from the half-year condensed consolidated financial statements at June 30, 2010 of the Telecom Italia Group, following a detailed review of indirect taxes paid by the Group in the various tax jurisdictions, Telecom Italia reclassified some taxes paid in Brazil, previously included in "Other operating expenses", in reduction of "Revenues" and "Other income". In particular, such reclassifications were carried out also in connection with the forthcoming first-time adoption of IFRS by the Tim Brasil group companies and because they allow the alignment of the accounting representation of the Telecom Italia Group to that of the main TLC operators, ensuring a better comparability and intelligibility of the financial information.

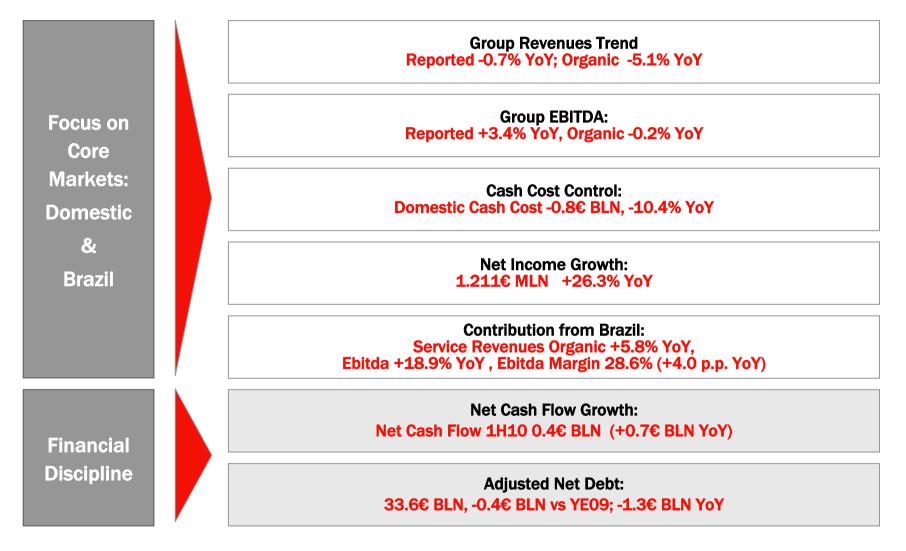


## Agenda

# **TI Group Main Achievements**

- Operating Performance
   Domestic Business
   TIM Brasil
- Financial Performance
- Focus on Domestic Market
- Appendix



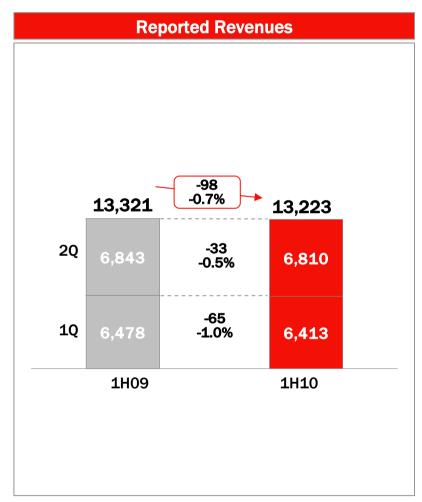


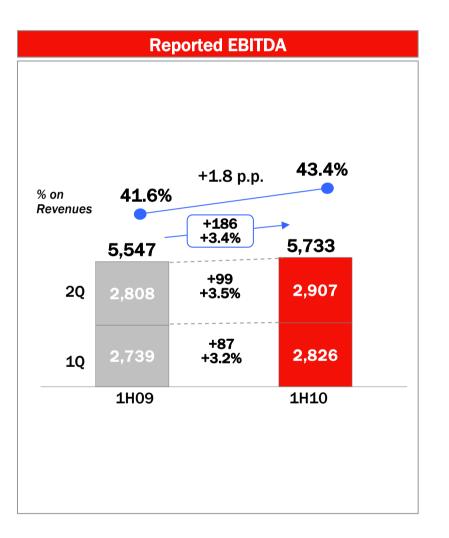


#### 1H 2010 Results

## **TI Group Improved Profitability: Reported Results vs. 2009**

Euro mIn, %



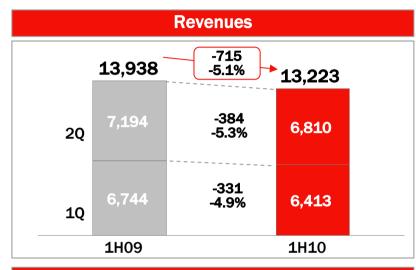


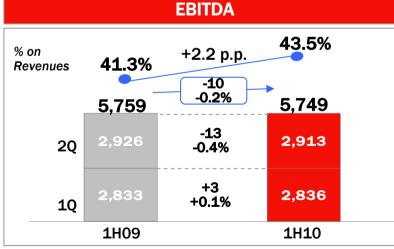


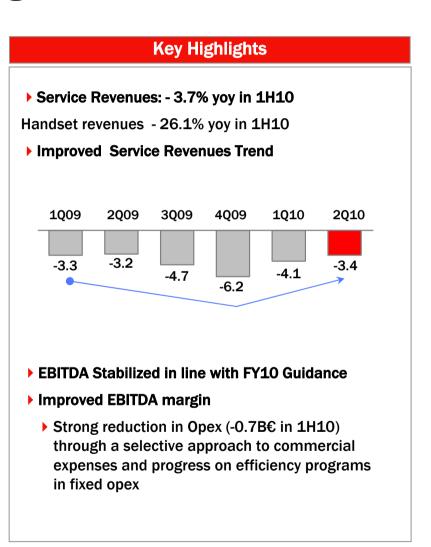
#### 1H 2010 Results

## **TI Group Improved Profitability: Organic Results vs. 2009**

Euro mIn, Organic Data, %





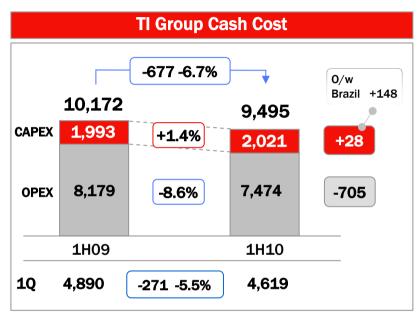


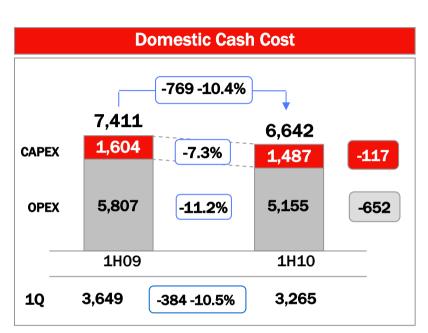


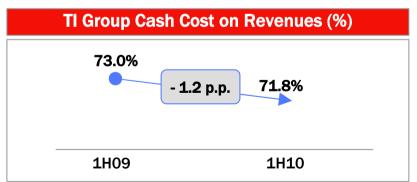
#### 1H 2010 Results

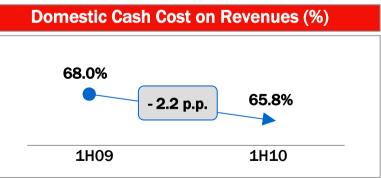
## **Group Cash Cost: % on Revenues Further Reduced**

Euro mIn, Organic Data, %









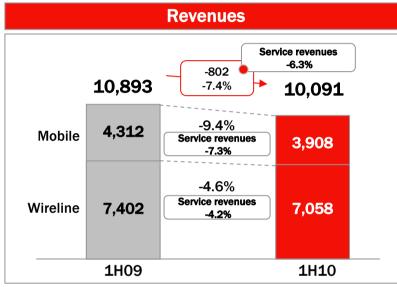


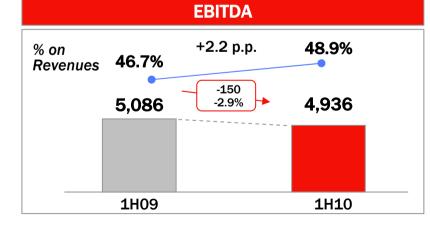
## Agenda

- **TI** Group Main Achievements
- Operating Performance
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- Focus on Domestic Market
- Appendix



### TELECOM ITALIA GROUP 1H 2010 Results Domestic Highlights





### **DOMESTIC HIGNIG** Euro mln, Organic Data, %

#### TELECOM MARCO PATUANO



#### **Fixed business:**

- Best quarterly performance in line losses reduction since 2005
- Strong improvement in LLU win-backs
- Overall revenues performance impacted by price hike in 2009 and slowdown of wholesale revenues

#### Mobile business:

- Back to customer base growth
- Positive QoQ price elasticity driving boosting volumes
- Service revenues performance reflecting sharp price comparison with 2009

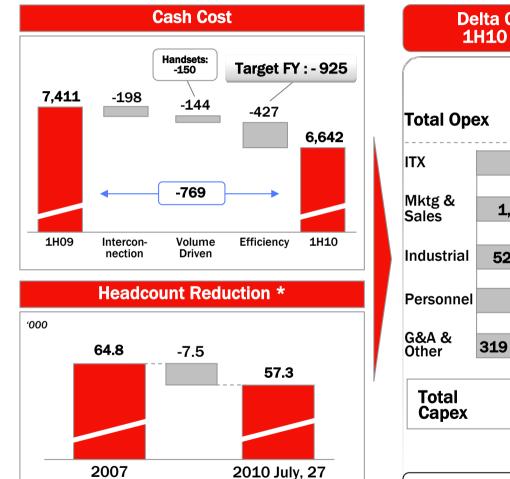
#### Continued focus on Opex offsetting top-line trend:

- Strong reduction of low marginality revenues and focus on community concept supporting Ebitda Margin
- Fixed Opex: strong progress on efficiency programs (61% of FY Target achieved)

#### TELECOM ITALIA GROUP 1H 2010 Results

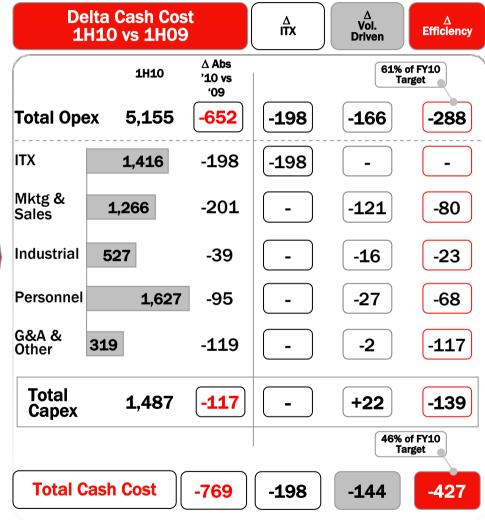
## Domestic Main Achievements 2010 – Progress on Cash Cost Rationalization

Euro mIn, Organic data, %









### TELECOM ITALIA GROUP 1H 2010 Results TI's Way to NGN

|                              | BLACK AREAS   | GREY AREAS  | WHITE AREAS   |
|------------------------------|---|---|---|
| WHERE                        | 13 Main Italian Cities  | Further 125 Cities<br>(minor cities and suburban areas)             | ~ 8.000 Municipalities<br>(rural areas)                                       |
| TI'S TARGETS<br>(Household)  | <ul> <li>2010: started in Milan and<br/>Rome</li> <li>By 2012: ~1.3 mln</li> <li>By 2015: ~3.8 mln</li> </ul> | <ul> <li>By 2012: ~0</li> <li>By 2018: ~6.8 mln</li> </ul>          |   |
| TI'S NETWORK<br>ARCHITECTURE | GPON mainly with FTTH   | GPON mainly with FTTC   | Development & Maintenance of<br>Copper Network<br>Strengthening xDSL Platform |
| COMPETITION                  | High  | Medium  | Low   |
| INFRASTRUCTURE<br>SHARING    | TI's Availability to share Civil<br>Infrastructures   | Private/Public Co-investment<br>models on passive<br>infrastructure | Public Financing to overcome<br>Digital Divide                                |

\*Regional Capitals and Country Towns

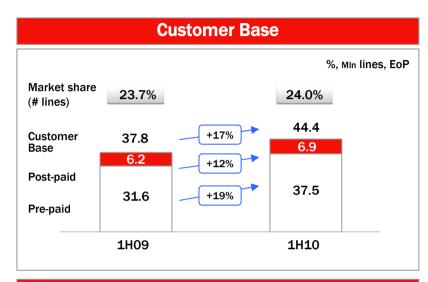


## Agenda

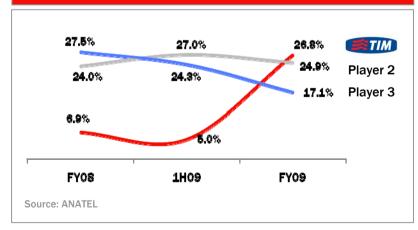
- **TI** Group Main Achievements
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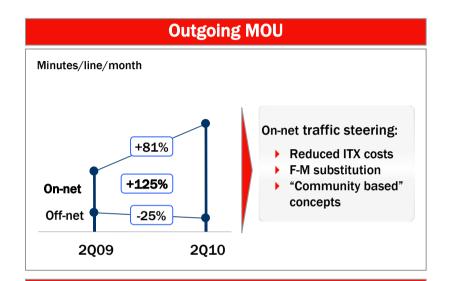


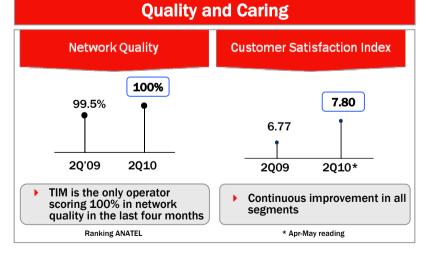
### TELECOM ITALIA GROUP 1H 2010 Results TIM Brasil: Continued KPIs Improvement



#### **Market Share Long Distance Volumes**



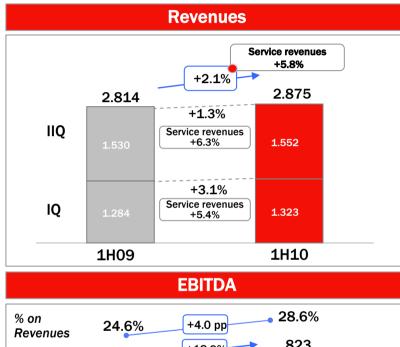


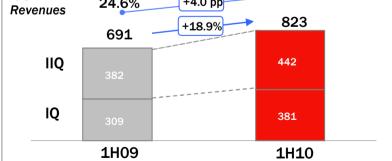




### TELECOM ITALIA GROUP 1H 2010 Results TIM Brasil: Organic Main Results

Euro mIn, Organic data, %





2009 Figures reclassified for some Brazilian taxes



### **Key Highlights**

- Customer base increase with the successful "Talking More" strategy
- Chip-only strategy confirmed, resulting in significant decrease of handsets revenues and margin improvement
- Continued double digit growth in VAS revenues (+14% YoY in R\$ vs +12% YoY in Q1)

- Increased focus on generated business and lower interconnection exposure driving strong service contribution
- Intelig margins starting to recover (from 5.5% Q1 to 13.1% Q2)

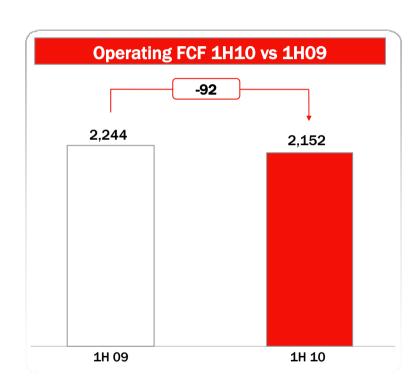
## Agenda

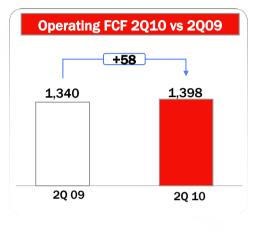
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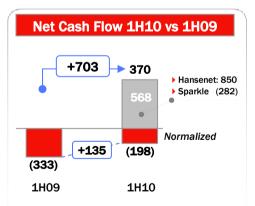


### TELECOM ITALIA GROUP 1H 2010 Results Operating Free Cash Flow Trend Reversed in Q2

Euro mln, Reported Data







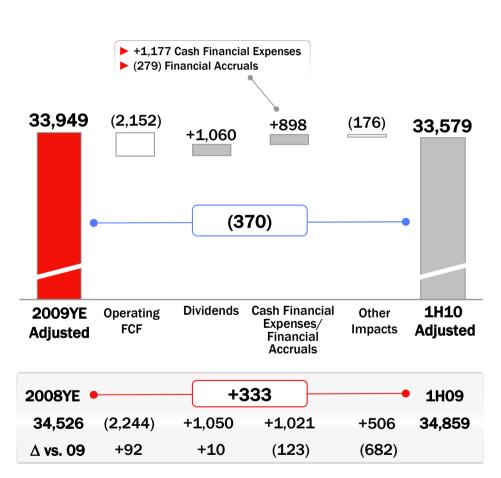
#### July 2010 Sparkle case settled with a net payment of €418 Mln.\*

\* Already covered by a provision in previous year



### TELECOM ITALIA GROUP 1H 2010 Results Net Debt Dynamics: Deleverage in Line with Targets

Euro mln, Reported Data



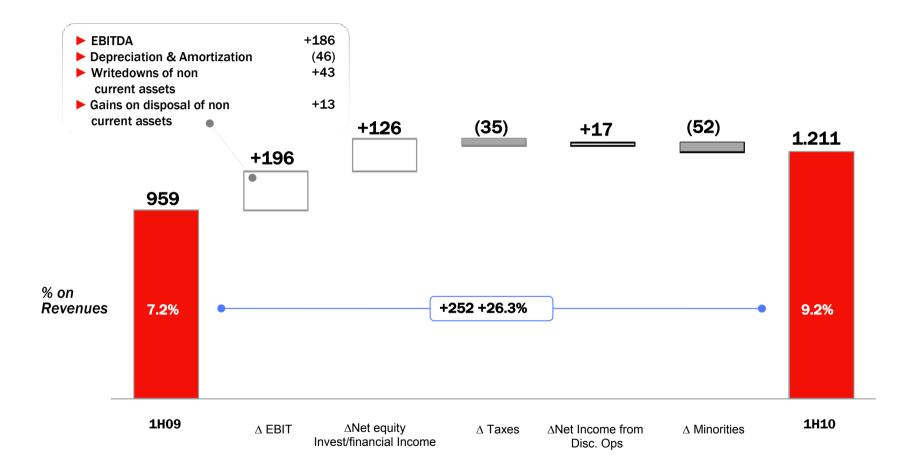
### **Cash Taxes Impact on Net Debt** Euro bln -1.9 1.3 **Cash Taxes** 0.7 -0.6 and TIS settlement\* 34.9 (paid in July) 33.6 -1.3 1H09 **1H10** Adjusted Adjusted

\* TI SPA IRES, IRAP and substitutive tax (0.6€ BLN in 2010; 1.3€ BLN in 2009) TIS settlement 418€ MLN of which 282€ MLN already booked in 1H10



### TELECOM ITALIA GROUP 1H 2010 Results Net Income Evolution: Continued Double Digit Growth

Euro mln, Reported Data





TELECOM ITALIA GROUP 1H 2010 Results

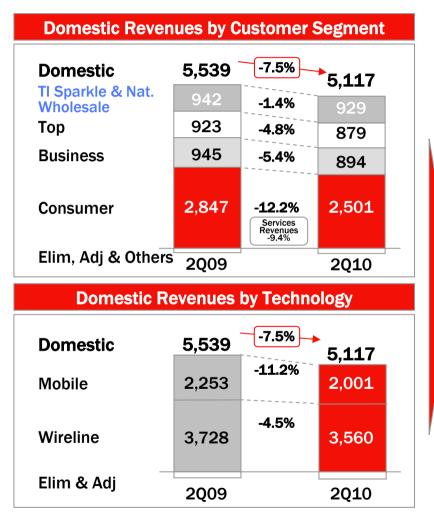
## Agenda

- **Focus on Domestic Market:** 
  - > 2Q 2010 Main Achievements
    - Market & Revenues Trend:
      - Mobile Business
      - Fixed Business
  - Progress on Cash Cost Rationalization



### TELECOM ITALIA GROUP 1H 2010 Results Domestic Market - 2Q 2010 Main Achievements

Euro mIn, Organic data, %



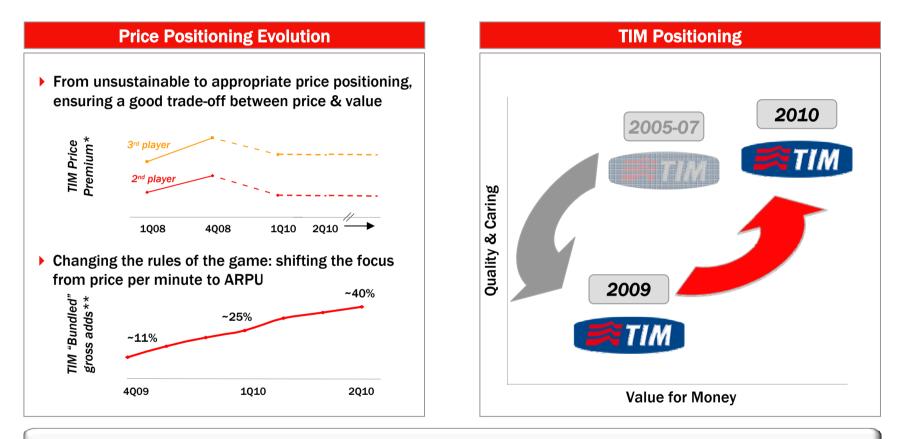
#### **Focus on Domestic Services Revenues** -7.5% 5.539 Domestic 5.117 Handsets & 319 -32.6% 215 Equipments Service 5,221 -6.1% 4,902 Domestic -7.5% 1,936 Service 2.092 Mobile -4.5% 3,569 3,410 Service Wireline Elim & Adj 2Q09 2010



## Agenda

- **Focus on Domestic Market:** 
  - > 2Q 2010 Main Achievements
    - Market & Revenues Trend:
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## Focus on maintaining a healthy market

\* Voice revs / total traffic volumes

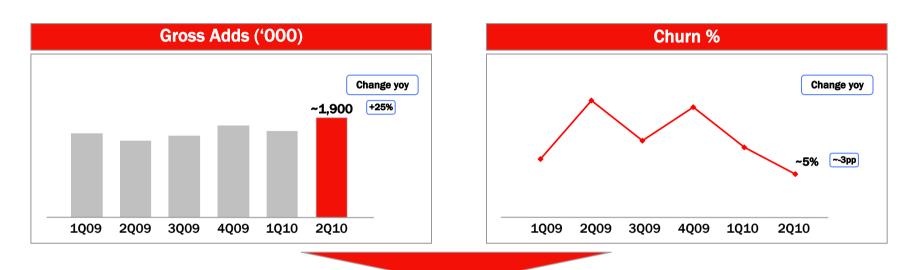
\*\* % of TIM customers being currently on TIMx plan,

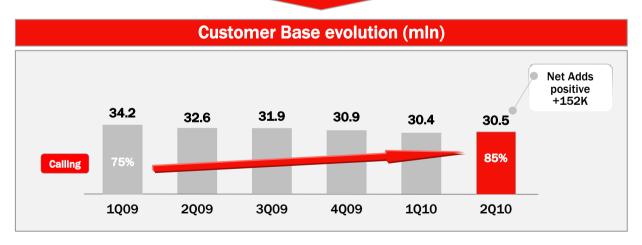
Tutto Compreso and other bundle plans



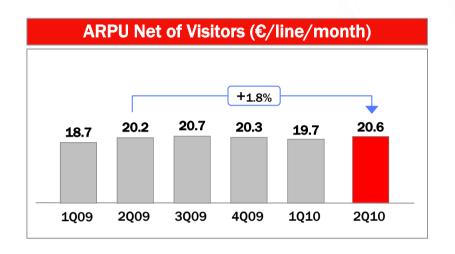
#### 1H 2010 Results

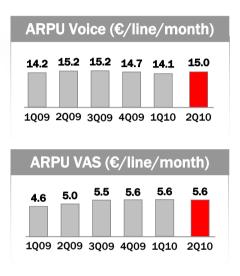
## **Domestic Mobile: Back to a Healthy Customer Base Growth...**

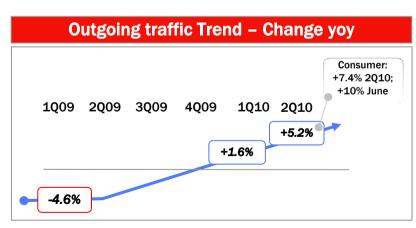




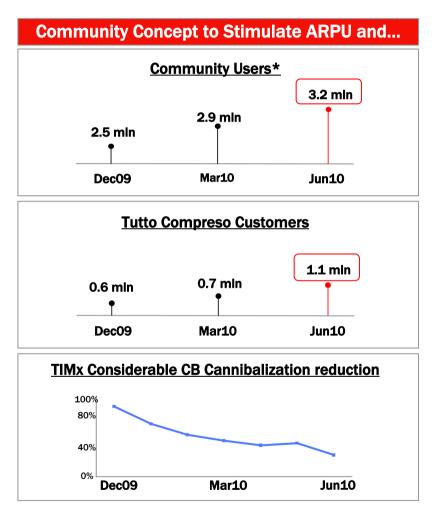


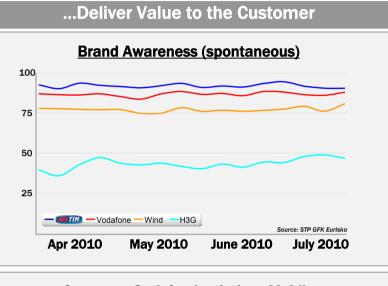


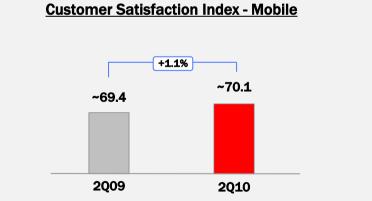










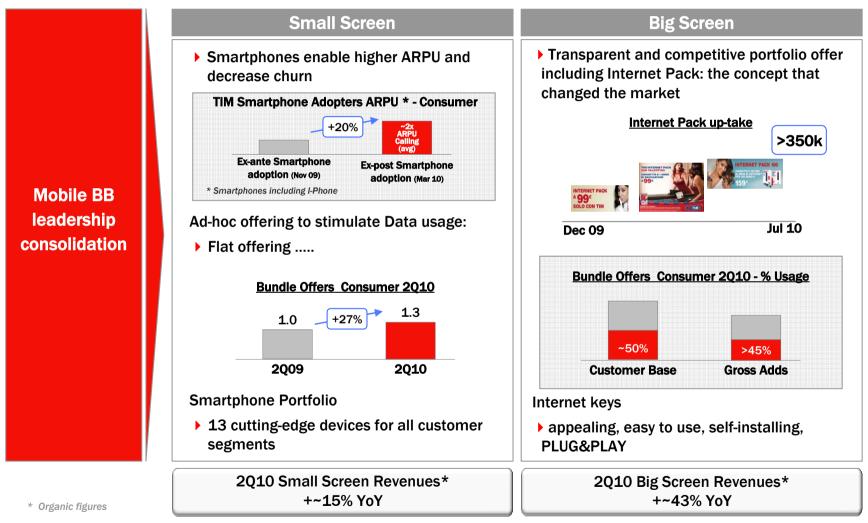


\* TIMx and TIM Tribù customers



#### 1H 2010 Results

## Domestic Mobile Broadband: Small Screen & Big Screen Right Formula





### TELECOM ITALIA GROUP 1H 2010 Results Domestic Mobile Revenues

Euro mIn, Organic data, %



(\*) Incoming + Visitors & Others



#### 1H 2010 Results

## **Domestic Mobile 2H10 Action Plan**

#### **Market Share Recovery**

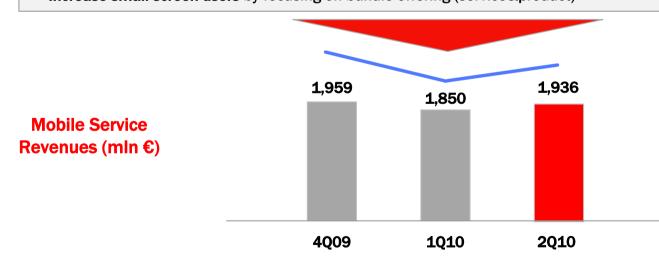
- Continuing push on TIMx proposition to keep on developing the TIM Community (high loyalty, high value)
- > Play up "TuttoCompreso" concept fostering ARPU
- Push on MNP leveraging on appealing promos and adhoc offerings
- Keep on restructuring the Sales channel (focus on high potential areas)

#### Push on CB Loyalty, Up-selling & Pre-retention

- Upselling of flat and semi-flat offerings on customer base reducing further cannibalization and developing community
- Improving caring & pre-retention through inbound and automatic channels
- Leveraging on CRM to increase the closeness to customer needs

#### **Mobile Internet**

Enhance big screen portfolio targeting Entry level customers, and continuing to attract high-end customers
 Increase small screen users by focusing on bundle offering (service&product)





TELECOM ITALIA GROUP 1H 2010 Results

## Agenda

## **Focus on Domestic Market:**

> 2Q 2010 Main Achievements

## Market & Revenues Trend:

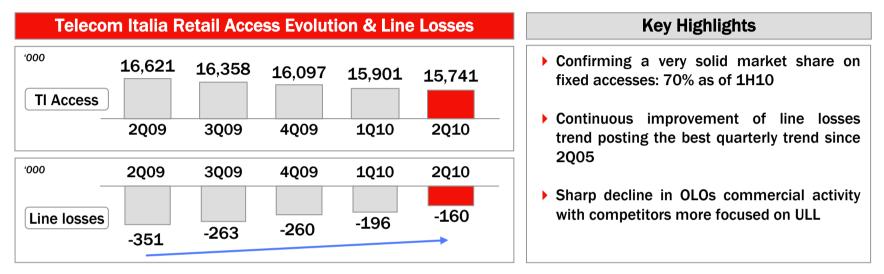
- Mobile Business
- Fixed Business

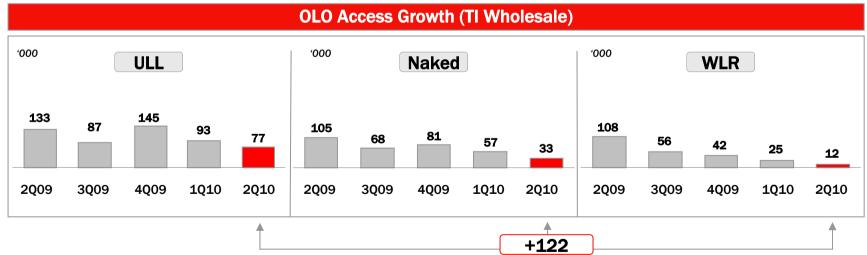
## Progress on Cash Cost Rationalization



#### TELECOM ITALIA GROUP 1H 2010 Results

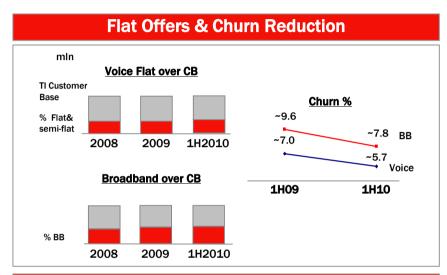
## **Domestic Fixed: TI Access Performance**



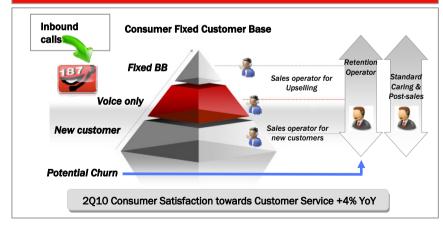


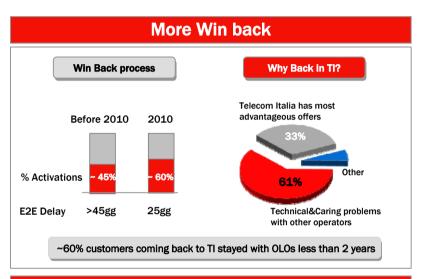


### TELECOM ITALIA GROUP 1H 2010 Results Domestic Fixed: Line Losses Reduction Key Drivers

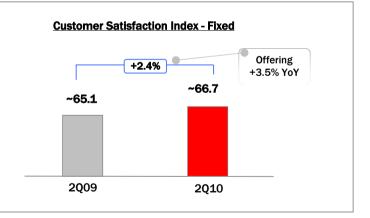


### **Taylor-made Caring to meet Customer Needs**



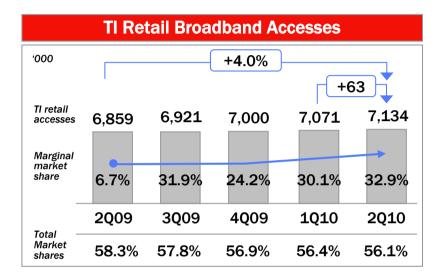


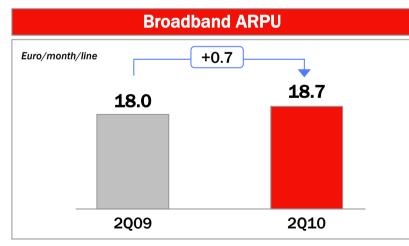
#### **Improved Customer Satisfaction**





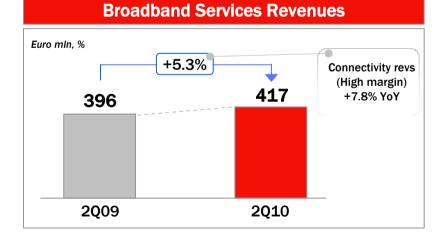
### TELECOM ITALIA GROUP 1H 2010 Results Domestic Fixed: Focus on Broadband





### Key Highlights

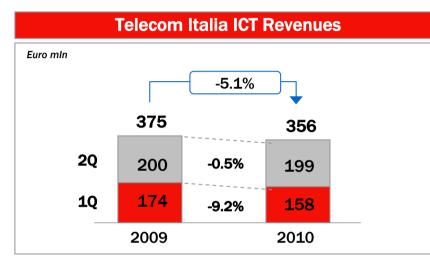
- Continued good TI performance
- Improved TI net adds trend reflecting both higher gross adds and lower churn: symmetry on win-backs is a key positive
- BB penetration is reaching PC penetration: further push ahead on bundled PC and ADSL sales
- Continuous increase of flat offer driving up ARPU YoY

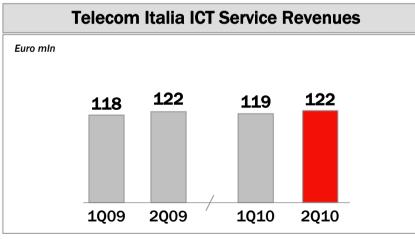


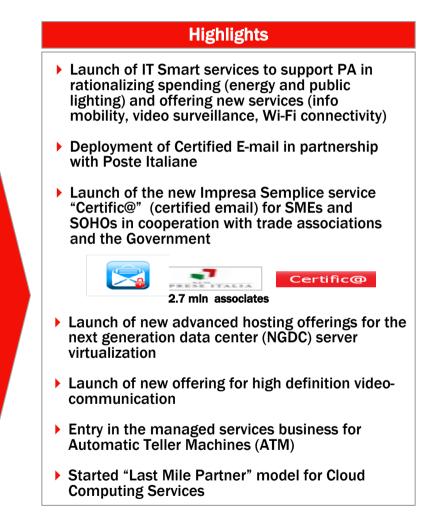


#### 1H 2010 Results

## **Domestic Fixed: Focus on ICT & Public Sector Exposure**









### **TELECOM ITALIA GROUP** 1H 2010 Results **Domestic Wireline Revenues**

Euro mIn, Organic data, %

|                   | 2Q09  | 2Q10  | $\Delta\%$ YoY | $\Delta$ % QoQ |
|-------------------|-------|-------|----------------|----------------|
| Total             | 3,728 | 3,560 | (4.5)          |                |
| Services          | 3,569 | 3,410 | (4.5)          | +0.1           |
| o/w Voice         | 1,704 | 1,530 | (10.2)         | (1.4)          |
| o/w Internet      | 403   | 423   | +5.0           |                |
| o/w Business Data | 307   | 297   | (3.3)          | +1.0           |
| o/w Wholesale     | 1,039 | 1,057 | +1.7           |                |
| National          | 727   | 761   | +4.7           |                |
| International     | 311   | 296   | (4.8)          |                |
| o/w Other         | 117   | 103   | n.m.           |                |
| Equipments        | 159   | 150   | (5.7)          |                |

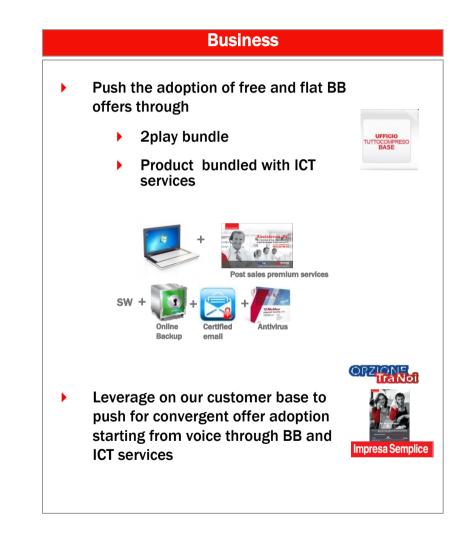


### TELECOM ITALIA GROUP 1H 2010 Results Domestic Fixed 2H10 Action Plan

#### Consumer

- "Back to School" campaign pushing on ADSL, leveraging on increasing PC penetration
- Push new simplified portfolio
- Increase Value for Money perception through a steady Communication with call to action through "187" channel







## Agenda

## **Focus on Domestic Market:**

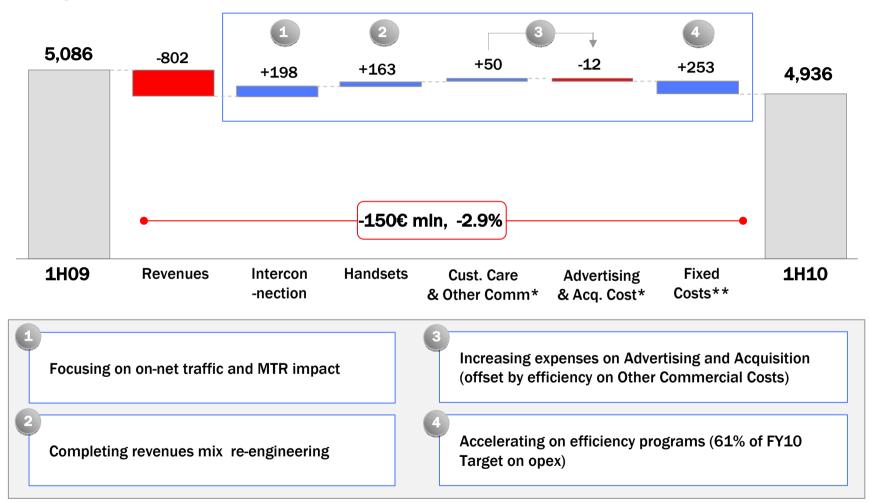
- > 2Q 2010 Main Achievements
  - Market & Revenues Trend:
    - Mobile Business
    - Fixed Business

# Progress on Cash Cost Rationalization



## TELECOM ITALIA GROUP 1H 2010 Results Domestic: EBITDA Analysis

Euro mln, Organic data, %



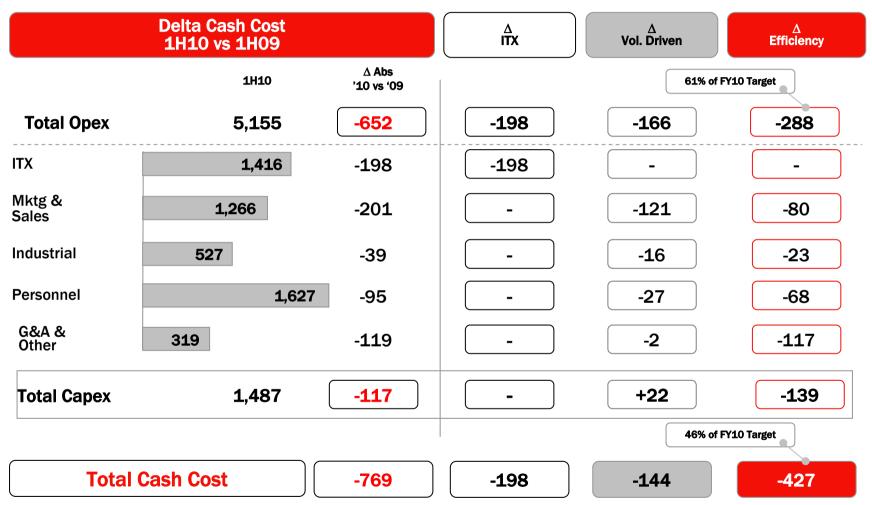
(\*) Marketing & Sales (\*\*) Includes Industrial+Personnel+G&A+Other



### 1H 2010 Results

# **Progress on Domestic Efficiency Plan**

Euro mln, Organic data, %





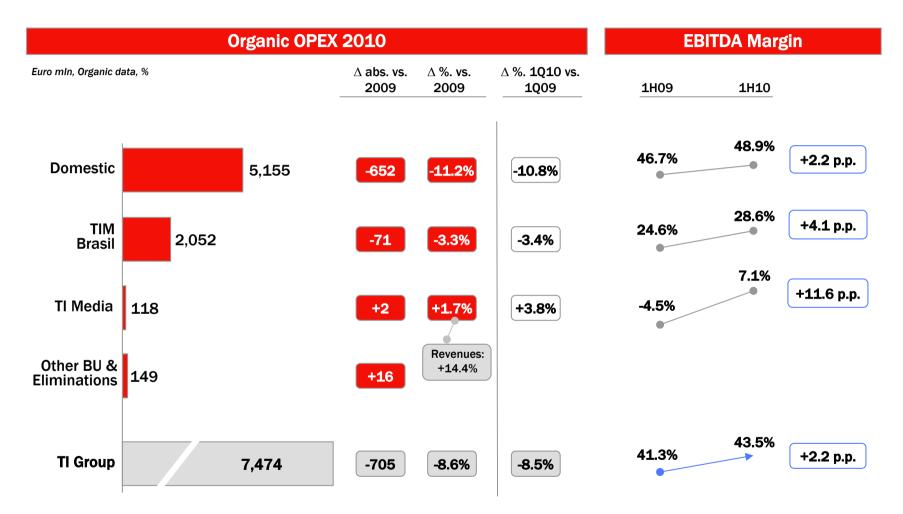
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#### 1H 2010 Results

# **Cost Control: a Group-Wide Commitment**





1H 2010 Results

Euro mIn

## **Revenues Evolution**

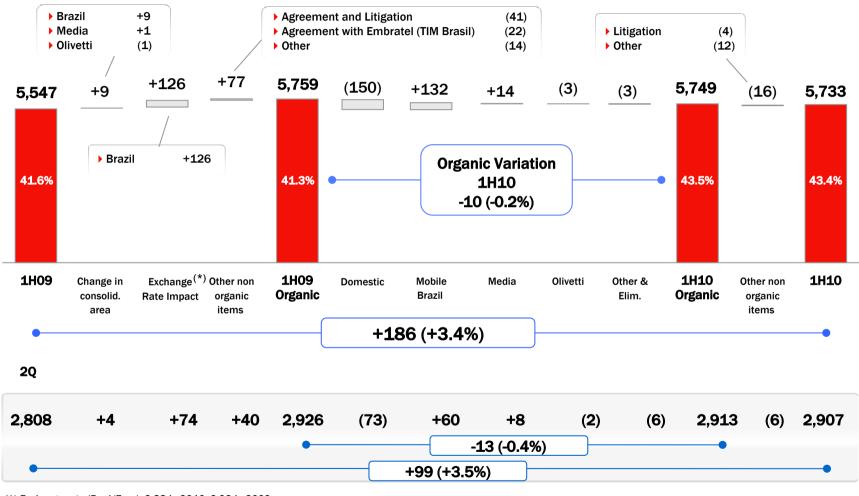
Brazil +496 Domestic +1 13,938 (802) 0 13,321 +497 +120 +61 13,223 13,223 +16 (13) 0 +23 Brazil +122 Media (3) **Organic Variation** Elim. +1 1H10 -715 (-5.1%) Exchange<sup>(\*)</sup> Other non 1H09 1H10 1H09 1H10 Other & Other non Change in Mobile Media Olivetti Domestic Organic Organic consolid. Rate Impact organic Brazil Elim. organic items area items -98 (-0.7%) 2Q 6,843 +66 +285 7,194 (422) +22 +8 +21 (13) 6,810 6,810 -384 (-5.3%) -33 (-0.5%)

(\*) Exchange rate (Real/Euro): 2.38 in 2010, 2.92 in 2009



## TELECOM ITALIA GROUP 1H 2010 Results EBITDA Evolution

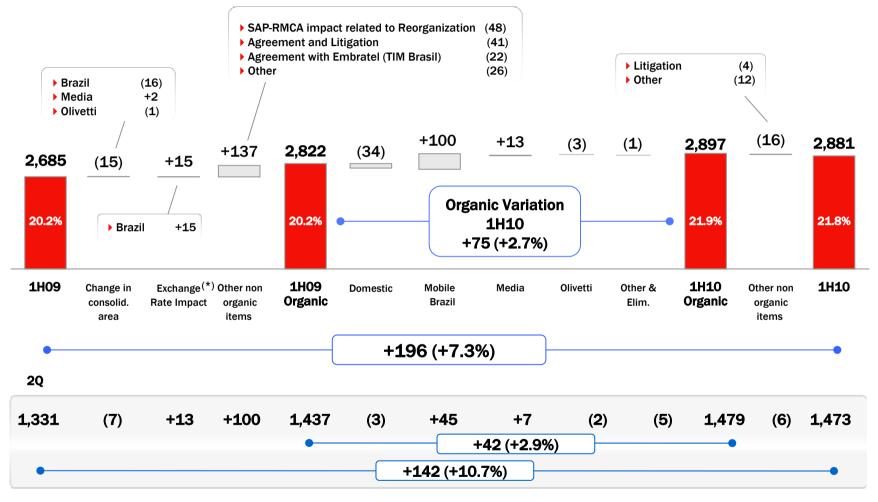
Euro mIn



(\*) Exchange rate (Real/Euro): 2.38 in 2010, 2.92 in 2009



## TELECOM ITALIA GROUP 1H 2010 Results EBIT Evolution



(\*) Exchange rate (Real/Euro): 2.38 in 2010, 2.92 in 2009

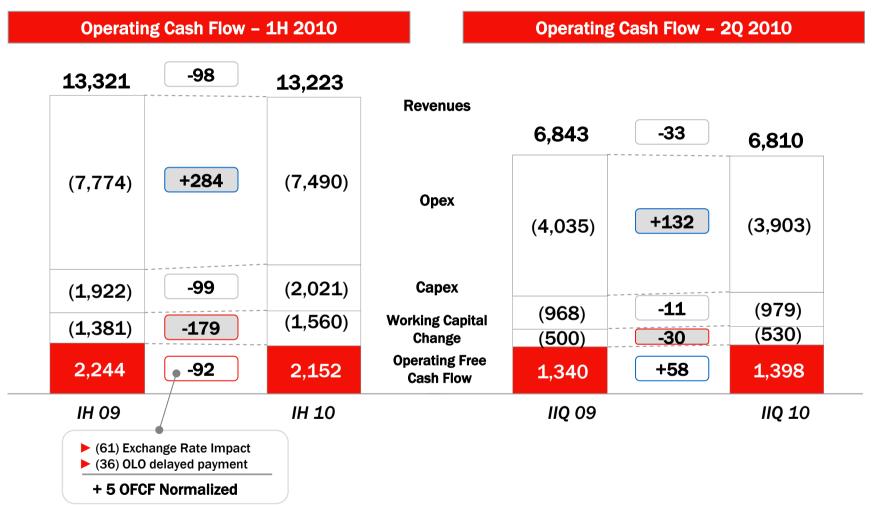


#### 1H 2010 Results

# **Operating Free Cash Flow Trend Reversed in 2Q**

Euro mln, Reported Data

Impact on OFCF

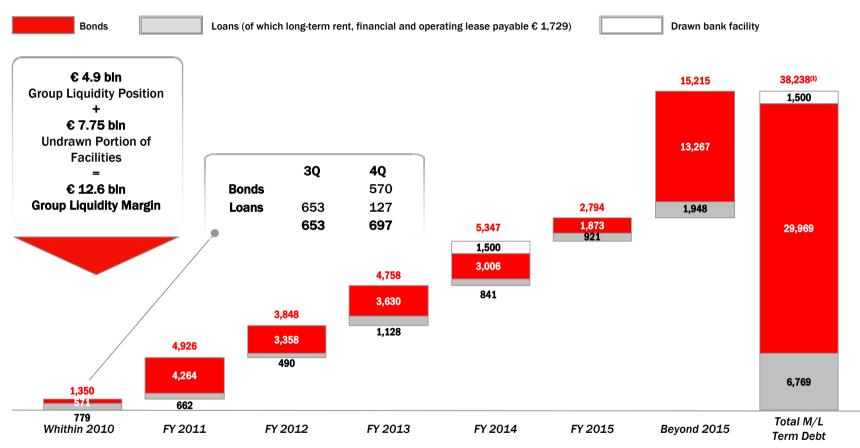




#### 1H 2010 Results

# **Even and Back-Loaded Maturities**

Euro mIn



(1) € 38,238 mln is the nominal amount of outstanding medium-long term debt by adding IAS adjustments (€ 1,213 of which € -2,187 mln due to interest rates impact on derivatives valuation) and current liabilities (€ 481 mln), the gross debt figure of € 39,932 mln is reached.

N.B. Debt maturities are net of  $\in$  180 mln (face value) of repurchased own bonds (TI Spa  $\in$  850 mln 5.25 % Notes due 2055),  $\in$  77 mln (face value) of repurchased own bonds (TI Spa  $\in$  750 mln 4.75 % Notes due 2014),  $\in$  35 mln (face value) of repurchased own bonds (TIF  $\in$  1,050 mln 7.75 % Notes due 2033) and  $\in$  116 mln (face value) of repurchased own bonds (TIF  $\in$  2,000 mln 7.50 % Notes due 2011).



### TELECOM ITALIA GROUP 1H 2010 Results

# TI Group 1H10 Results – P&L

Euro mIn **1** Quarter 1 Half 2 Quarter 2010 2009 ∆ Abs Δ% 2010 2009 ∆ Abs 2010 2009 Δ% ∆ Abs Δ% REVENUES 6.413 6.478 (65) (1,0) 6.810 6.843 (33) (0.5) 13.223 13.321 (98) (0.7) **Other Operating Income** 53 45 8 17,8 51 70 (19) (27, 1)104 115 (11) (9.6) **TOTAL REVENUES & OTHER INCOME** 6.466 6.523 (57) (0,9) 6.861 6.913 (52) (0,8) 13.327 13.436 (109)(0,8) Total Purchases of materials and external services (2.498)(2.635)137 (5,2) (2.870)(2.965)95 (3,2) (5.368)(5.600)232 4,1 Personnel (938) (966) (907) (937) (1.845) (1.903)28 (2,9)30 (3,2) 58 3.0 of which payroll (931) (950) (891) (912) (1.822) (1.862) 40 19 (2,0) 21 (2,3) 2.1 Other operating costs (265) (290) (305) 25 (8,6) (316) (570) (606) 36 5.9 11 (3,5) **Capitalized Cost and Others** 61 107 (46) (43.0) 128 113 13.3 189 220 (31) (14,1)15 **EBITDA** 2.826 2.739 87 3.2 2.907 2.808 99 3.5 5.733 5.547 186 3.4 % on Revenues 44,1% 42,3% 42,7% 41,0% 43,4% 41,6% **Depreciation & Amortization** (1.412)(1.387)(25) 1,8 (1.433)(1.412)(21) 1,5 (2.845)(2.799)(46) (1,6) Writedowns/revaluations of non current assets (5) 0 (5) 0 (48) 48 (5) (48) 89.6 --43 Gains/losses of non current assets realization (1) 2 (1) (3) -(17)16 94,1 (2) (15)13 86,7 EBIT 1.408 1.354 54 4.0 1.473 1.331 142 10.7 2.881 2.685 196 7.3 % on Revenues 22.0% 20.9% 21.6% 19.5% 21.8% 20.2% Income (loss) equity invest, valued equity method 25 14 39 33 14 11 19 (5) 6 Other income ( expenses ) from investments 0 2 6 (4) (40) 40 2 (34) 36 Net Financial Income / (Expenses) (474) (583) 109 (524) (499) (25) (998) (1.082)84 Income before Taxes & Discontinued Op. 961 791 170 963 811 152 1.924 1.602 322 % on Revenues 15.0% 12.2% 14.1% 11.9% 14.6% 12.0% Taxes (355) (341) (14) (327) (306) (21) (682) (647) (35) Income before Discontinued Op. 606 450 156 636 505 131 1.242 955 287 Net income (loss) of assets disposed 0 (9) 9 (2) (10)8 (2) (19) 17 **Net Income (ante Minorities)** 606 441 634 1.240 936 304 165 495 139 % on Revenues 9.4% 9.3% 6,8% 7,2% 9.4% 7,0% Minorities (5) (29) 23 19 (24) (24)4 (28) (52) Net Income (post Minorities) 1.211 959 601 460 141 30,7% 610 499 111 22,2% 252 26,3 % on Revenues 9.2% 9,4% 7,1% 9,0% 7,3% 7,2%



MARCO PATUANO

### 1H 2010 Results

# **TI Group - Main Results by BU – Reported Figures**

| Euro min          |       | ter   |       |       | ll Qua | rter  |       | l Half |        |        |       |       |
|-------------------|-------|-------|-------|-------|--------|-------|-------|--------|--------|--------|-------|-------|
|                   | 2010  | 2009  | ∆ Abs | Δ%    | 2010   | 2009  | ∆ Abs | Δ%     | 2010   | 2009   | ∆ Abs | Δ%    |
| Domestic          | 4.974 | 5.357 | -383  | (7,1) | 5.117  | 5.535 | -418  | (7,5)  | 10.091 | 10.892 | -801  | (7,4) |
| Wireline Domestic | 3.498 | 3.677 | -179  | (4,9) | 3.560  | 3.724 | -164  | (4,4)  | 7.058  | 7.401  | -343  | (4,6) |
| Tim Domestic      | 1.907 | 2.059 | -152  | (7,4) | 2.001  | 2.253 | -252  | (11,2) | 3.908  | 4.312  | -404  | (9,4) |
| Mobile Brasile    | 1.323 | 1.013 | 310   | 30,6  | 1.552  | 1.183 | 369   | 31,2   | 2.875  | 2.196  | 679   | 30,9  |
| Media             | 57    | 51    | 6     | 11,8  | 70     | 63    | 7     | 11,1   | 127    | 114    | 13    | 11,4  |
| Olivetti          | 73    | 71    | 2     | 2,8   | 103    | 82    | 21    | 25,6   | 176    | 153    | 23    | 15,0  |
| Other Activities  | 21    | 22    | -1    | (4,5) | 22     | 24    | -2    | (8,3)  | 43     | 46     | -3    | (6,5) |
| Elim.             | -35   | -36   | 1     |       | -54    | -44   | -10   |        | -89    | -80    | -9    |       |
| TI Group          | 6.413 | 6.478 | -65   | (1,0) | 6.810  | 6.843 | -33   | (0,5)  | 13.223 | 13.321 | -98   | (0,7) |

|                  |       | ter   |        |         | ll Qua | rter  |        | l Half  |       |       |        |        |
|------------------|-------|-------|--------|---------|--------|-------|--------|---------|-------|-------|--------|--------|
| EBITDA           | 2010  | 2009  | ∆ Abs  | Δ%      | 2010   | 2009  | ∆ Abs  | Δ%      | 2010  | 2009  | ∆ Abs  | Δ%     |
| Domestic         | 2.451 | 2.523 | -72    | (2,9)   | 2.469  | 2.515 | -46    | (1,8)   | 4.920 | 5.038 | -118   | (2,3)  |
| Mobile Brasile   | 381   | 231   | 150    | 64,9    | 442    | 296   | 146    | 49,3    | 823   | 527   | 296    | 56,2   |
| Media            | 2     | -5    | 7      | -       | 7      | -1    | 8      | -       | 9     | -6    | 15     | -      |
| Olivetti         | -10   | -9    | -1     | (11,1)  | -6     | -3    | -3     | (100,0) | -16   | -12   | -4     | (33,3) |
| Other Activities | -2    | -1    | -1     | (100,0) | -2     | 1     | -3     | -       | -4    | 0     | -4     | -      |
| Elim.            | 4     | 0     | 4      |         | -3     | 0     | -3     |         | 1     | 0     | 1      |        |
| TI Group         | 2.826 | 2.739 | 87     | 3,2     | 2.907  | 2.808 | 99     | 3,5     | 5.733 | 5.547 | 186    | 3,4    |
| EBITDA MARGIN    | 44,1% | 42,3% | 1,8 pp |         | 42,7%  | 41,0% | 1,7 рр |         | 43,4% | 41,6% | 1,8 pp |        |

|                  |       | II Quarter |              |        |       | l Half |        |        |       |       |               |        |
|------------------|-------|------------|--------------|--------|-------|--------|--------|--------|-------|-------|---------------|--------|
| EBIT             | 2010  | 2009       | $\Delta$ Abs | Δ%     | 2010  | 2009   | ∆ Abs  | Δ%     | 2010  | 2009  | ∆ Abs         | Δ%     |
| Domestic         | 1.366 | 1.392      | -26          | (1,9)  | 1.392 | 1.319  | 73     | 5,5    | 2.758 | 2.711 | 47            | 1,7    |
| Mobile Brasile   | 65    | -5         | 70           | -      | 100   | 42     | 58     | 138,1  | 165   | 37    | 128           | 345,9  |
| Media            | -13   | -20        | 7            | 35,0   | -8    | -27    | 19     | 70,4   | -21   | -47   | 26            | 55,3   |
| Olivetti         | -11   | -10        | -1           | (10,0) | -7    | -5     | -2     | (40,0) | -18   | -15   | -3            | (20,0) |
| Other Activities | -8    | -6         | -2           | (33,3) | -6    | -5     | -1     | (20,0) | -14   | -11   | -3            | (27,3) |
| Elim.            | 9     | 3          | 6            |        | 2     | 7      | -5     |        | 11    | 10    | 1             |        |
| TI Group         | 1.408 | 1.354      | 54           | 4,0    | 1.473 | 1.331  | 142    | 10,7   | 2.881 | 2.685 | 196           | 7,3    |
| EBIT MARGIN      | 22,0% | 20,9%      | 1,1 pp       |        | 21,6% | 19,5%  | 2,1 pp |        | 21,8% | 20,2% | <b>1,6 pp</b> |        |



### 1H 2010 Results

# **TI Group - Main Results by BU – Organic Figures**

| Euro min          |       | I Quarter |       |       |       |       | rter  |        | l Half |        |       |       |
|-------------------|-------|-----------|-------|-------|-------|-------|-------|--------|--------|--------|-------|-------|
|                   | 2010  | 2009      | ∆ Abs | Δ%    | 2010  | 2009  | ∆ Abs | Δ%     | 2010   | 2009   | ∆ Abs | Δ%    |
| Domestic          | 4.974 | 5.354     | -380  | (7,1) | 5.117 | 5.539 | -422  | (7,5)  | 10.091 | 10.893 | -802  | (7,4) |
| Wireline Domestic | 3.498 | 3.674     | -176  | (4,8) | 3.560 | 3.728 | -168  | (4,5)  | 7.058  | 7.402  | -344  | (4,6) |
| Tim Domestic      | 1.907 | 2.059     | -152  | (7,4) | 2.001 | 2.253 | -252  | (11,2) | 3.908  | 4.312  | -404  | (9,4) |
| Mobile Brasile    | 1.323 | 1.284     | 39    | 3,1   | 1.552 | 1.530 | 22    | 1,3    | 2.875  | 2.814  | 61    | 2,1   |
| Media             | 57    | 49        | 8     | 16,3  | 70    | 62    | 8     | 12,9   | 127    | 111    | 16    | 14,4  |
| Olivetti          | 73    | 71        | 2     | 2,8   | 103   | 82    | 21    | 25,6   | 176    | 153    | 23    | 15,0  |
| Other Activities  | 21    | 22        | -1    | (4,5) | 22    | 24    | -2    | (8,3)  | 43     | 46     | -3    | (6,5) |
| Elim.             | -35   | -36       | 1     |       | -54   | -43   | -11   |        | -89    | -79    | -10   |       |
| TI Group          | 6.413 | 6.744     | -331  | (4,9) | 6.810 | 7.194 | -384  | (5,3)  | 13.223 | 13.938 | -715  | (5,1) |

|                  |       | I Quarter |        |         |       |       | rter   |        | l Half |       |        |        |
|------------------|-------|-----------|--------|---------|-------|-------|--------|--------|--------|-------|--------|--------|
| EBITDA           | 2010  | 2009      | ∆ Abs  | Δ%      | 2010  | 2009  | ∆ Abs  | Δ%     | 2010   | 2009  | ∆ Abs  | Δ%     |
| Domestic         | 2.461 | 2.538     | -77    | (3,0)   | 2.475 | 2.548 | -73    | (2,9)  | 4.936  | 5.086 | -150   | (2,9)  |
| Mobile Brasile   | 381   | 309       | 72     | 23,2    | 442   | 382   | 60     | 15,1   | 823    | 691   | 132    | 18,9   |
| Media            | 2     | -4        | 6      | -       | 7     | -1    | 8      | -      | 9      | -5    | 14     | -      |
| Olivetti         | -10   | -9        | -1     | (11,1)  | -6    | -4    | -2     | (50,0) | -16    | -13   | -3     | (23,1) |
| Other Activities | -2    | -1        | -1     | (100,0) | -2    | 1     | -3     | -      | -4     | 0     | -4     | -      |
| Elim.            | 4     | 0         | 4      |         | -3    | 0     | -3     |        | 1      | 0     | 1      |        |
| TI Group         | 2.836 | 2.833     | 3      | 0,1     | 2.913 | 2.926 | -13    | (0,4)  | 5.749  | 5.759 | -10    | (0,2)  |
| EBITDA MARGIN    | 44,2% | 42,0%     | 2,2 рр |         | 42,8% | 40,7% | 2,1 pp |        | 43,5%  | 41,3% | 2,2 рр |        |

|                  |       |       | ll Qua         | rter   |       | l Half |        |        |       |       |        |        |
|------------------|-------|-------|----------------|--------|-------|--------|--------|--------|-------|-------|--------|--------|
| EBIT             | 2010  | 2009  | ∆ Abs          | Δ%     | 2010  | 2009   | ∆ Abs  | Δ%     | 2010  | 2009  | ∆ Abs  | Δ%     |
| Domestic         | 1.376 | 1.407 | -31            | (2,2)  | 1.398 | 1.401  | -3     | (0,2)  | 2.774 | 2.808 | -34    | (1,2)  |
| Mobile Brasile   | 65    | 10    | 55             | -      | 100   | 55     | 45     | 81,9   | 165   | 65    | 100    | 156,9  |
| Media            | -13   | -19   | 6              | 31,6   | -8    | -15    | 7      | 46,7   | -21   | -34   | 13     | 38,2   |
| Olivetti         | -11   | -10   | -1             | (10,0) | -8    | -6     | -2     | (33,3) | -19   | -16   | -3     | (18,8) |
| Other Activities | -8    | -6    | -2             | (33,3) | -6    | -5     | -1     | (20,0) | -14   | -11   | -3     | (27,3) |
| Elim.            | 9     | 3     | 6              |        | 3     | 7      | -4     |        | 12    | 10    | 2      |        |
| TI Group         | 1.418 | 1.385 | 33             | 2,4    | 1.479 | 1.437  | 42     | 2,9    | 2.897 | 2.822 | 75     | 2,7    |
| EBIT MARGIN      | 22,1% | 20,5% | <b>1</b> ,6 pp |        | 21,7% | 20,0%  | 1,7 pp |        | 21,9% | 20,2% | 1,7 pp |        |

